

Terms and Conditions

By paying the deposit you automatically agree with the terms and conditions as stated below. Finca El Mundo Verde reserves the right to cancel bookings without compensation and refund if these conditions are being violated. If you have questions about your stay at Finca El Mundo Verde, please contact us before making a reservation.

Bookings

To make a booking with us the lead guest must be at least 21 years old. The maximum number of staying guests per accommodation is pointed out in the room details on the website. The lead tenant and his or her registered fellow travelers are permitted to stay on the property and use its facilities. Any other visitors are only allowed access at the permission of the lessor.

Payments and cancellations

To place a booking you pay half of the total travel sum. The other half is paid on arrival; cash or bank transfer. On top of that you pay a security deposit of 100 euros in cash at your arrival. This amount will be returned at the check-out.

If you want to change or cancel your booking, let us know as soon as possible.

In case of cancellation, the following rules apply:

- if canceled up to 5 days or more in advance of the arrival date: 100% refund
- if canceled within 5 days of the arrival date and time: 0% refund

It is not possible to reclaim down payments for any reason. This risk can be covered by a cancellation insurance.

Check-in and check-out

- Check-in: between 15:00 and 23:00
- Check-out: before 10:00 on the day of departure

Other check-in and check-out times are only possible in consultation with the lessor and based on availability. If you want to check in very early or check out very late, book an extra night.

Liability of the tenant

During the stay the tenant and his fellow travelers are fully liable for the accommodations and all other matters that belong to the rented property. Damage caused by the tenant and/or by his or her fellow travelers must be fully reimbursed by the tenant. The tenant is also liable for any other additional costs. At all times the lessor is entitled to hold the tenant liable if the damage caused is not, or not properly settled.

Liability of the lessor/owner

The owner/lessor is not liable nor responsible for damage and inconveniences, such as eg. loss, theft, injury, or any other kind that happens to the tenant, fellow travelers or visitors who are in or around the rented accommodations or on the property of Finca El Mundo Verde. If there happens to be such damage or inconveniences, the tenant is obliged to inform the lessor/owner immediately so that they can attempt to avoid or limit the damage or inconveniences.

In case of accidents in or around the accommodations and on the property the lessor/owner can never be held liable or responsible. If the lessor/owner can not fully or partly, or not fulfill any obligation in time due to force majeure (war, strike, restrictive government measures or other extraordinary circumstances, such as natural disasters or water/power failures), the lease can be dissolved by him or her, without the tenant having any right to claim compensation.

WiFi

The WiFi network is available for the tenant and his or her fellow travelers, and is intended for general use such as e-mail, surfing on the internet and social media. The WiFi network is not intended for, nor capable of heavy media streaming, extensive downloads and online gaming.

Smoking

Smoking is strictly forbidden in all indoor areas and common areas. Smoking is allowed outside the accommodations and common areas. It is forbidden to deposit smoking materials anywhere on the estate. The use of an ashtray is mandatory. Always keep in mind the high fire risk in this region.

Personal details

By law the lessor is required to keep a register of guests over the age of 16 who stay at Finca El Mundo Verde, this includes full names and nationality, and/or passport numbers, place of issue. Our policy surrounding the personal details the tenant provide as part of any booking or enquiry through this website or third party website, including the privacy of those details are explained and set out in the Privacy Policy.

Complaints

If the tenant has a justified complaint this – as far as possible – must be submitted on site. If direct submission is not possible or if the complaint can not be resolved satisfactorily, it must be submitted written and motivated within two weeks after termination of the rental period. Complaints submitted later will not be accepted and an alleged right of action will lapse.

Special Covid-19 terms and conditions

With a yellow or orange travel advice in countries outside of Spain it is discouraged but not forbidden to travel. Finca El Mundo Verde it still able to comply with her responsibilities as a holiday home, and therefore in this case the regular terms and conditions apply.

With a red travel advice or lockdown in the country of origin and/or arrival it is impossible to travel. Therefore in this case special terms and conditions apply. You can move your booking free of charge to another date in the same price range. If you would like to move your holiday from low season to peak season, you will pay the price difference. If you move your holiday from peak season to low season, we refund the price difference to you. Please bear in mind that school holidays change every year, and so do peak and low seasons.

